



## **Sherunz – Terms & Conditions**

### **1. Pricing**

All prices are displayed in New Zealand Dollars (NZD). Prices are subject to change at any time before booking confirmation.

### **2. Travel to / from Retreat / Event**

Travel to and from Retreats / Events, is an individual's responsibility. Participants must organise their own travel, pre / post accommodation, and any necessary arrangements. Any associated costs, including but not limited to, transport, accommodation, gear, travel insurance, and any unforeseen expenses, are not covered by Sherunz or included in any monies paid to Sherunz. Participants are strongly encouraged to arrange appropriate travel and insurance coverage.

### **3. Payments**

Payments are due as per the date stated on the invoice. Failure to make payment by the due date will result in a late payment penalty of 10%.

Once the initial deposit is paid, payment plans are available on request.

### **4. Refund Policy**

Sherunz have chosen to offer Entry Protection Insurance, through X Cover to offer full protection for our participants.

When you enter a Retreat, you are able to opt in and add Entry Protection Insurance, with X Cover.

Sherunz do not offer a separate Refund policy / withdrawal policy.

If participants choose not to take out X Cover Entry Protection Insurance, you must be aware that there are no other options to receive a refund, in full, part or a roll over to an alternate Retreat.

### **5. Minimum or Limited Numbers**

Sherunz reserves the right to cancel the retreat should minimum numbers not be met.

Sherunz will endeavour to work with each individual to reschedule / transfer or refund as applicable.

### **6. Liability Disclaimer**

Sherunz does not accept responsibility for third-party actions that may affect your retreat, coaching session, or event experience. While we aim to provide accurate information, facilities and services may be unavailable due to circumstances beyond our control.

We are not liable for injury, loss, or damage incurred while participating in Sherunz activities.

Participation in any event or retreat is at your own risk.

## 7. Force Majeure

Sherunz is not liable for cancellations or disruptions due to 'force majeure' events, including but not limited to: war, natural disasters, pandemics, government restrictions, adverse weather, or any event beyond our control.

## 8. Personal Responsibility & Medical Considerations

Participants must complete a **medical declaration**. You acknowledge that it is your responsibility to provide accurate health information. Sherunz is not liable for any injury or medical event.

For and Sherunz activities (retreats, events or coaching), participants must be prepared to manage their **own medical supplies and safety**. Sherunz provides medical support but does not assume responsibility for emergency medical care. Any medical evacuation or care costs are your responsibility.

## 9. Insurance

All participants, are able to opt-in to Entry Protection Insurance (provided by third party X Cover), when you sign up to one of our Retreats and make your first payment. X Cover must be taken with your deposit payment and is unable to be added at a later date. This insurance covers your Retreat Entry.

All participants must arrange their own **comprehensive insurance** covering, but not limited to, medical emergencies, cancellations, repatriation, personal belongings, and travel disruptions, outside of the cost of the Retreat. Proof of insurance may be required before participation in some events / retreats.

## 10. Event & Retreat Conditions

- Outdoor events and retreats involve risks such as rugged terrain, weather changes, river crossings, and wildlife encounters. You must have knowledge of safety protocols and equipment usage (e.g., GPS, Personal Locator Beacons, first aid).
- Sherunz reserves the right to modify, reschedule, or cancel activities for safety reasons. In such cases, we will endeavour to provide alternative arrangements, but refunds will not be issued.
- Participants must follow all instructions from event leaders and guides for their own safety and that of the group.

## 11. Coaching Services

By undertaking in any coaching and exercise program, you assume certain risks to your health and safety by following Sherunz. Any form of exercise can cause injuries, including but not limited to, incorrect form, incorrect weight, environment, Sherunz is no exception.

Sherunz cannot guarantee results. Results may vary and will vary between individuals. Sherunz Coaching offers qualified coaches; however, we are not medical doctors or nutritionists and any advice is not a substitute for medical or nutrition advice for the respective professionals.

Please consult with your medical professional before beginning any program offered by Sherunz.

## 12. Agreement & Acknowledgment

By making payment, you agree to these **Terms & Conditions**. If you have any questions, please contact [info@sherunz.org](mailto:info@sherunz.org) before completing your booking.

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**Contact Us:**

Website: [www.sherunz.org](http://www.sherunz.org)

Email: [info@sherunz.org](mailto:info@sherunz.org)